WHAT IS THE NEXT RIGHT ACTION?

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| PROBLEM:  Date: | | What is the problem? | | | | |
| EXPLORE: | | Pause. | | | | |
|  | | Clarity? | | | | |
|  | | Urgency? | | | | |
|  | | What Changed? | | | | |
|  | | What Emotions are at play? | | | | |
|  | | Under my control? Y - N | | | | |
|  | | Acute or Systemic? | | | | |
|  | | What system is involved? Dependencies? | | | | |
|  | | Happened before? Y - N | | | | |
|  | | Exact, measurable desired outcome? | | | | |
|  | | Call a friend. | | | | |
|  | | Root Cause - First Principal Thinking. | | | | |
|  | | Turn it around. | | | | |
| HYPOTHESIS: | | Root causes of problem and possible solutions | | | | |
|  | Hypothesis | | | Likely? | Easy? | Total |
| 1 |  | | |  |  |  |
| 2 |  | | |  |  |  |
| 3 |  | | |  |  |  |
| 4 |  | | |  |  |  |
| 5 |  | | |  |  |  |
| 1: Not Likely, 2: Sorta Likely, 3: Maybe, 4: Pretty Likely, 5: Very Likely | | | | | | |
| 1: Hard, 2: Sorta Easy, 3: Average, 4: Pretty Easy, 5: Very Easy | | | | | | |
| TEST: | | | One at a time, highest total score first | | | |
|  | | | Problem solved? Y = Done, N = go back to Explore, Hypothesis, Test | | | |