WHAT IS THE NEXT RIGHT ACTION?

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| PROBLEM:Date: | What is the problem?  |
| EXPLORE: | Pause.  |
|  | Clarity? |
|  | Urgency?  |
|  | What Changed? |
|  | What Emotions are at play? |
|  | Under my control? Y - N |
|  | Acute or Systemic?  |
|  | What system is involved? Dependencies?  |
|  | Happened before? Y - N |
|  | Exact, measurable desired outcome?  |
|  | Call a friend. |
|  | Root Cause - First Principal Thinking. |
|  | Turn it around. |
| HYPOTHESIS: | Root causes of problem and possible solutions |
|  | Hypothesis | Likely? | Easy? | Total  |
| 1 |  |  |  |  |
| 2 |  |  |  |  |
| 3 |  |  |  |  |
| 4 |  |  |  |  |
| 5 |  |  |  |  |
| 1: Not Likely, 2: Sorta Likely, 3: Maybe, 4: Pretty Likely, 5: Very Likely |
| 1: Hard, 2: Sorta Easy, 3: Average, 4: Pretty Easy, 5: Very Easy |
| TEST: | One at a time, highest total score first |
|  | Problem solved? Y = Done, N = go back to Explore, Hypothesis, Test |